

KERALA GRAMIN BANK, HO: MALAPPURAM						
DIGITAL BANKING SERVICES WING						
RESPONSES TO PRE BID QUERIES IN RESPECT OF RFP : KGB/DBS/RFP-01/2022 DATED 05.02.2022						
Sl. No.	Page No.	Section	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Response
1	8	A 1. About Kerala Gramin Bank	Projected Card volume	The projected volume of cards to be issued in the next 3 years is about 30 Lakhs.	Please confirm is this tender for 3 years	Please refer item no-5 of Amendment 1
2	8	2. Point No. 2.11	Definitions	NFC- Near Field Communication' is a wireless technology that allows a device to collect and interpret data from another closely located NFC device or CARD. NFC cards are passive devices that store that can be retrieved by active NFC devices.	Please confirm you required EMV DI Contactless Cards or only EMV Contact Debit Cards	We require Cards with EMV Chip, which can be used in any ATM in India.
3	9	3	About RFP	The Bank proposes to select vendors who can provide end to end solution for Procurement, Personalization, Dispatch and Tracking of EMV Chip Debit Cards for a period of three years.	Since there is EMV chip shortage having globally, we request the bank to Kindly covert all EMV card requirement to DI cards.	We require Cards with EMV Chip, which can be used in any ATM in India.
4	11	7.2.1	Card Personalization	Bidder has to supply both personalized and non-personalized debit cards to the Bank.	Kindly provide the quantity breakup between personalised and non personalised card	100% of our present requirement will be for Non Personalised cards.
5	41	4	Eligibility Criteria Declaraion	The bidder on its own capacity should have procured personalized and supplied at least 40 lakh EMV contact debit / credit cards during last 1 year effective from 01.10.2020 till 30.09.2021	Requesting you to revise as below.The bidder on its own capacity should have procured personalized and supplied at least 30 lakh EMV contact debit / credit cards / contactless cards during last 1 year effective from 01.10.2020 till 30.09.2021	Please refer item no-2 of Amendment 1
6	57	ANNEXURE-13	BILL OF MATERIAL	BILL OF MATERIAL - COMMERCIAL BID	There is no separate line item given to insert the rate of Pin mailer and Pin mailer envelope in the commercial bid format. Kindly confirm where we need to put pin mailer & pin envelope rate?	Bank has made sepearte arrangements to print PIN mailers. Only bank personalization and card printing will be carried out at the vendor's end.
7	74	AFFIDAVIT OF SELF CERTIFICATION	Meity form-1	5. Sale Price of the product: 6. Ex-Factory Price of the product: 7. Freight, Insurance and handling: DEBIT CARD KGB/DBS/RFP/01/2022 dated 05.02.2022 75 8. Total Bill of Material: 9. List and total cost value of inputs used for manufacture of the electronic product: 10. List and total cost of inputs which are domestically sourced. Please attach certificates from suppliers, if the input is not in-house: 11. List and cost of inputs which are imported, directly or indirectly:	Since we cannot provide the pricing details/percentage in the technical bid, requesting you to strike off where the pricing is involved	Accepted. The Updated Meity Form 1 is furnished in Amendment no 1 to the RFP.
8		General query			Kindly confirm the number of artworks in total qty	Only one Art Work for card
9		General query			Kindly confirm the Minimum order quantity per print run per variant	Normally we are generating data to print 30,000 cards in a batch